

## Easy Pay Auto-Renew Plan 2020 Terms and Conditions



The Easy Pay auto-renew plan makes being a Melbourne Football Club Customer even simpler and more affordable. Easy Pay offers the ability to pay via instalments and as your respective product will rollover automatically into the next season, it is an effortless and convenient way to continue your Melbourne Football Club association.



### Joining Made Easy

Simply ask your helpful MFC Sales Team Member when renewing over the phone. You may choose to pay via instalments or via annual instalments that are rolled over each year.

**Annual Upfront payment:** At no additional cost to you, you can opt to provide your debit/credit card details for an upfront payment to be transacted at the commencement of each annual renewal period (November 15<sup>th</sup> or the next business day), saving you the hassle of renewing each year. Instalment is taken on November 15, unless advised otherwise.

**Instalment Payments:** We have two instalment plans available; a six instalment plan and a three instalment plan, both commencing from the time of purchase.

At no additional cost to you, we divide your annual fee into 6 easy instalments or 3 instalments that are charged to your nominated VISA or MasterCard on the agreed payment date. Payments commence upon receipt at the time of your product purchase, and all payments are required to be paid by September 30. All subsequent years, first payment will be direct debited on November 15<sup>th</sup> (or the next business day) for rolling payment plans, with further payments on the 15<sup>th</sup> of each following month (or next business day).

### Terms and Conditions

1. By signing on an Easy Pay auto-renewal plan, you authorise Melbourne Football Club to arrange to make payment from your nominated credit card in amounts and at intervals as advised.
2. Customers can only opt out of the Easy Pay auto-renewal plan at the conclusion of their last instalment and prior to the first instalment for the following season by notifying the club either in writing or via email to [experiences@melbournefc.com.au](mailto:experiences@melbournefc.com.au). All outstanding payments must be complete at time of opting out.
3. Customers will be given at least 24 days' notice via email of changes (if any) to the new amount of their next season's membership.
4. If any payment fails to be made on the agreed date, further attempts will be made to clear the funds.
5. If your payment is dishonoured by your financial institution, contact will be made with you by phone or letter requesting immediate payment. Any fees levied to you by your financial institution will be payable by you.
6. Melbourne Football Club may suspend your applicable benefits if, on two consecutive occasions, your payment is dishonoured by your financial institution. Your benefits can be reinstated upon payment of overdue amounts and resumption of regular debits.
7. It is your responsibility to ensure that: (a) the account details you have provided are correct, including notification should the expiry date change within the payment period; (b) you have sufficient clear funds available in the nominated account on the scheduled drawing date.
9. If your benefits are suspended or cancelled, you will not be able to gain access to any entitlements related to those benefits.
10. If you believe that a payment has been initiated incorrectly, please contact the Melbourne Football Club Sales Team on (03) 9652 1133. You will receive a full refund of the payment amount if we cannot substantiate the reason for the transaction.
11. Melbourne Football Club Customers will not be provided with reminders or invoices for their auto-renewal instalments.



### Easy Pay Auto Renewal

### Terms and Conditions

## **Easy Pay Auto-Renew Plan 2020 Terms and Conditions**

- 1.** All Melbourne Football Club Customers on the Easy Pay auto-renewal plan are automatically included in the Auto Renewal Agreement, facilitating automatic rollover of your respective products from year to year.
- 2.** In the event that your product is discontinued, eg. Losing a sponsored player through retirement, delisting, or trading, no automatic renewal will occur.
- 3.** Customers can only opt out of the Easy Pay auto-renewal plan at the conclusion of their last instalment and prior to the first instalment for the following season by notifying the club either in writing or via email to [experiences@melbournefc.com.au](mailto:experiences@melbournefc.com.au). All outstanding payments must be complete at time of opting out.
- 4.** Customers will be given at least 14 days' notice in writing of changes in the new amount of their next season's player sponsorship.
- 5.** By joining the Auto Renewal Program, you authorise Melbourne Football Club to debit from your nominated debit/credit card in amounts and at intervals as advised.